

REVISION SAMPLE

1. An organization needs to improve its current computer systems. The systems are **legacy systems** with a large number of end users.

a) Identify **two** issues concerning the roles of end users that must be considered in relation to the new system.

[2]

b) Outline the meaning of the term “legacy system”.

[2]

c) Identify **one** method of gathering requirements from end users.

[1]

2. The organization needs to use existing data in the new system.

Explain **one** problem that may occur during **data migration**.

[3]

3. A decision needs to be made on whether to use parallel running or a direct changeover method of implementation.

Explain **one** advantage of using parallel running instead of a direct changeover.

[3]

4. End users will require **training** in the use of the new system.

Identify **one** method of training for end users.

[1]

5. Evaluate the advantages and disadvantages for the end user of the method of training identified in 4.

[3]

Glossary

Legacy Systems; End-user Training; Data Migration; Implementation (*Direct Changeover, Parallel Running, Pilot, Phased*); Gathering Requirements